

SUPSI

## Introduction to IT Services

Student Services | DACD

16.02.2021

macOS 

english

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## Configuring the WiFi network

Click the WiFi menu (wireless icon) and select the network **SUPSI** from the list of available networks.

Enter your netID account SUPSI:

username: e-mail SUPSI (account netID)  
password: network pwd

Check "Remember this network" to automatically connect the WiFi network SUPSI.

A certificate verification window appears, you need to change the specifications:

- select *Show Certificate*
- open the setting *Trust*
- set all three options to *Always Trust*
- select *Continue*

## Connecting to network drives & printers

1. Install the application from the following address:  
→ [tools.supsi.ch/DACD/DACD-Network-Printers-2021.dmg](https://tools.supsi.ch/DACD/DACD-Network-Printers-2021.dmg)

2. Download and install the application.

Install network disks with double click on the scripts in the folder *Dischi di rete*:

**home**  
Personal home network drive with 1GB of space

**DACD**  
Share network drive between teachers, students and collaborators of various Bachelors

**Temporary**  
Space for digital scans and data exchange  
Attention: no backup for this network drive

3. Insert your network credentials:  
username : name.lastname\*  
password : network pwd

*Warning: macOS (from 10.14) blocks execution of downloaded files: allow execution from System Preferences > Security and Privacy, in the General panel. Click on "Open anyway"*

\* in some cases is different from your first and last name check your account

4. For network printers, install the drivers in the folder *Stampanti*:

→ [Driver-DACD.pkg](#)

5. For example, install the multifunction printer group by running the script:

→ [DACD-Printers](#)

6. Enter your network credentials during the first print:  
username: name.lastname\*  
password: network pwd

If the form for authentication does not appear, select **Resume** (icon on the right)

To start printing, place your card on the MFP.

## Configuring private network VPN SUPSI

A virtual private network (VPN) allows authorized users to connect personal PCs to the school network, (for example from home network).

→ [Configuring VPN SUPSI - file pdf / macOS](#)

## SUPSI Account's overview

### Network account Windows / Mac OS

username: name.lastname\*  
password: network pwd Windows

### Account platform iCorsi

→ [www.icorsi.ch](https://www.icorsi.ch)  
username: e-mail SUPSI  
password: network pwd

### Account webmail SUPSI

→ [webmail.ti-edu.ch/hpronto](https://webmail.ti-edu.ch/hpronto)  
username: e-mail SUPSI  
password: network pwd

### Account MS Teams

→ [teams.microsoft.com/downloads](https://teams.microsoft.com/downloads)  
username : name.lastname@supsi.ch\*  
password : network pwd Windows

The password initially assigned is the same for all systems. Password modification must be performed indiscriminately on each platform.

Link to change password (Windows account, Net-ID and e-mail):

→ [password.student.supsi.ch](https://password.student.supsi.ch)  
→ [netid.supsi.ch/go](https://netid.supsi.ch/go)

\* in some cases is different from your first and last name check your account

## Print credits

Color Printer A4: 0.40 chf/copy  
Color Printer A3: 0.80 chf/copy  
Printer in b/n A4: 0.10 chf/copy  
Printer in b/n A3: 0.20 chf/copy

Plotter color: 5.00 chf/linear meter  
Plotter b/n: 2.00 chf/linear meter

You can check your credit prints at the following online link (page visible only within the SUPSI network):

→ [papercut.supsi.ch](https://papercut.supsi.ch)

username: name.lastname\*  
password: network pwd

Address for recharging credit prints:

→ [secure.supsi.ch/supsipapercut/reg.php](https://secure.supsi.ch/supsipapercut/reg.php)

## Useful information

Helpdesk office Office A0.04, ground floor  
Services IT DACD

Opening hours: Monday - Friday  
8:00 - 11:30

e-mail: → [it.dacd@supsi.ch](mailto:it.dacd@supsi.ch)  
website: → [www.supsi.ch/go/servizi-it-dacd](https://www.supsi.ch/go/servizi-it-dacd)

## Free Software

Antivirus AVG (Windows e Mac) → [www.avg.com](https://www.avg.com)  
Antivirus Sophos (Mac) → [www.sophos.com](https://www.sophos.com)  
Autocad → [www.autodesk.com/education](https://www.autodesk.com/education)  
Archicad → [myarchicad.com](https://myarchicad.com)

## Discounts notebook and software for students

Neptun → [www.projektneptun.ch](https://www.projektneptun.ch)  
Adobe Education → [www.adobe.com/ch\\_it/creative-cloud/buy/students.html](https://www.adobe.com/ch_it/creative-cloud/buy/students.html)  
Studyhouse → [www.studyhouse.ch](https://www.studyhouse.ch)  
Poseidon → [www.epfl.ch](https://www.epfl.ch)

*Minimum system requirements:  
Mac OS X 10.11, Intel Core i5, 8 GB RAM*